Who do I contact if I have questions or concerns about my child’s educational program and/or special educational services?

This flowchart shows who to make initial contact with regarding concerns and who to follow-up with if the concern is unresolved or if further clarification is needed.

**SPECIAL EDUCATION PROGRESSION OF SUPPORTS**

**Special Education Case Manager or Classroom Teacher**
- Please begin all correspondence with the general or special educator or related service provider

**MS or HS Special Education Department Chair**
- At the secondary-level, the department chair can provide support
- If at the elementary-level, please move on to the next level of support

**Building Principal or Assistant Principal**
- Building administrators are available to assist w/ questions or concerns

**Director or Assistant Director of Special Education**
- Please contact the Special Educ. Dept. if the question or concern is unresolved